

Inspection and measuring technology

# Service and Maintenance



# Always in top condition

ZOLLER offers you preventative maintenance for your ZOLLER presetting and measuring machine, which provides a long service life, precision and reliability. We also offer quality certificates, calibration services, and targeted training to ensure that your hardware and software is always in top condition.

Our highly trained and equipped ZOLLER service staff is available to install and maintain the measuring machines. They will train your operators and are available at short notice to assist you locally. Furthermore, the ZOLLER hotline supports all of your user and service queries.

Our various preventive maintenance and calibration services ensure excellent service beyond the guarantee period of the measuring machine.

Many of our customers rely on our maintenance contracts to plan scheduled maintenance periods, which reduce service costs and maximize their investments. ZOLLER can also offer you customized packages.





## Our Service and Maintenance Packages

### **Bronze**Package

500.00 \$ | Item No. MCBP

#### ✓ Includes

- ✓ One (1) visit per year on pre-determined date
- ✓ Unit cleaned & worn parts list provided
- ✓ Standard calibration of unit work performed according to ZOLLER maintenance checklist
- ✓ Hotline for phone support (Mo – Fr, 8.00 a.m. – 5.00 p.m. EST)

Contract duration: 12 months Travel expenses not included

### **Silver**Package

950.00 \$ | Item No. MCSP

#### ✓ Includes

- ✓ One (1) visit per year on pre-determined date
- ✓ Unit cleaned & worn parts list provided
- ✓ Standard calibration of unit work performed according to ZOLLER maintenance checklist
- ✓ ISO 9000 calibration certificate and sticker
- ✓ Hotline for phone support (Mo – Fr, 8.00 a.m. – 5.00 p.m. EST)

Contract duration: 12 months
Travel expenses not included

### **Gold**Package

2,250.00 \$ | Item No. MCGP

#### ✓ Includes

- ✓ One (1) visit per year on pre-determined date
- ✓ Unit cleaned & worn parts list provided
- Standard calibration of unit work performed according to ZOLLER maintenance checklist
- ✓ ISO 9000 calibration certificate and sticker
- ✓ Software update to latest version

✓ Hotline for phone support (Mo – Fr, 8.00 a.m. – 5.00 p.m. EST)

> Contract duration: 12 months Travel expenses not included



### **Platinium**Package 3,000.00 | Item No. MCPP

#### ✓ Includes

- ✓ One (1) visit per year on pre-determined date
- ✓ Unit cleaned & worn parts list provided
- ✓ Absolute calibration of unit work performed according to ZOLLER maintenance checklist
- ✓ ISO 9000 calibration certificate and sticker
- ✓ Hotline for phone support (Mo – Fr, 8.00 a.m. – 5.00 p.m. EST)

 Shipping of FKM gauge or laser interferometer for Absolute Certification (ABS) included

Contract duration: 12 months Travel expenses not included

### **Diamond**Package 3,500.00 | Item No. MCDP

#### ✓ Includes

- $\checkmark$  One (1) visit per year on pre-determined date
- ✓ Unit cleaned & worn parts list provided
- ✓ Absolute calibration of unit work performed according to ZOLLER maintenance checklist
- ✓ Software update to latest version
- ✓ ISO 9000 calibration certificate and sticker
- ✓ Hotline for phone support

  (Mo Fr, 8.00 a.m. 5.00 p.m. EST)
- Shipping of FKM gauge or laser interferometer for Absolute Certification (ABS) included

Contract duration: 12 months Travel expenses not included

### Fax to +1 734 332 4852

	Request for proposal	Order
(Mark with a cross where applicable and complete the form)	Yes, we are interested in a free and non-binding quotation for our ZOLLER presetting and measuring machine:	Yes, we would like to profit from the maintenance packages and order for our ZOLLER presetting and measuring machine:
BronzePackage 500.00 \$   Item No. MCBP		
SilverPackage 950.00 \$   Item No. MCSP		
GoldPackage 2,250.00 \$   Item No. MCGP		
PlatinumPackage 3,000.00   Item No. MCPP		
<b>Diamond</b> Package 3,500.00   Item No. MCDP		
Sender	Address	
Company	Zip code/town	
Buyer	Phone number	
Department	Date/Signature	
Function	Order number	
ZOLLER machine data		
Type	Serial number	Order number
Year of construction	Customer number	
* The indicated prices apply for one year wi	ith a minimum contract period	
of 3 years plus the legal VAT	•	

of 3 years plus the legal VAT.

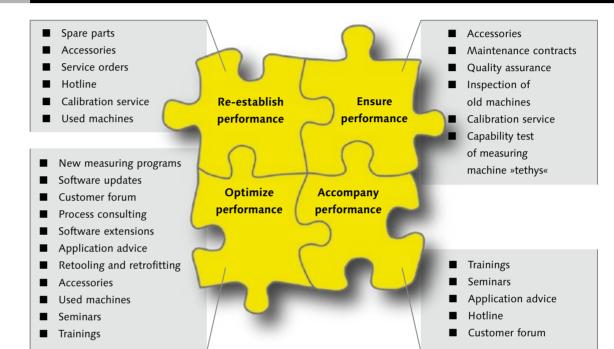
\*\* The indicated prices exclude the legal VAT.

### Service

Since 1945, ZOLLER customers have trusted in our reliable and innovative presetting, measuring and testing machines as well as our software solutions. Our customers also trust us because ZOLLER provides unique support and service – worldwide.



### Our services - overview











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