



ZOLLER Inc. is headquartered in Ann Arbor, Michigan, and is widely known as the global market leader in tool presetting and measuring machines, inspection machines and tool management software. We have offices around the world, are expanding continuously and are interested in self-motivated, experienced professionals. ZOLLER, Inc. is currently seeking an **Applications Engineer** to support our team in **R4**.

## Applications Engineer — Homebased: Nashville, TN area

### Responsibilities

#### Software:

- Calibrating ZOLLER image processing software
- Modifying software settings according to the customer-specific needs and workflow
  - Modifying software on-site for format generating for machine-specific data transfer
  - Modifying postprocessors based on the customer machine controls
- Training customers on ZOLLER machine software and hardware: 95% of training is software; 5% mechanical
- Installing and training TMS Tool Management Solutions software at customer locations
- Analyzing, testing, modifying customer systems or software based on system design specifications
- Advising customers on technical specifications; recommending unique software and computer configurations
- Managing SQL databases hosted on SQL servers
- Demonstrating software features during ZOLLER meetings or customer presentations

#### Mechanical:

- Performing maintenance on electronic and pneumatic components
- Installing and mechanical alignment of ZOLLER tool presetter and measuring machines
- Consulting with users to determine hardware, software or system functional specifications
- Training customers on hardware: 95% of training is software; 5% mechanical
- Analyzing, testing or modification of customer systems
- Understanding complex customer network infrastructures and recognizing customer needs
- Reading schematics and wiring diagrams related to electrical components
- Operating system hardware and software to demonstrate tool presetters and analyze malfunctions
- Advising and making recommendations to management regarding customer satisfaction, product performance and product improvements

#### Requirements:

- Must not require sponsorship to work in the United States
- Bachelor's degree in manufacturing, information technology, software or equivalent work experience
- Demonstrate strong information technology aptitude, computer networks and related work experience
- Have experience with computers, networking, software, namely Windows NT and other Windows programs, Microsoft Office, Crystal Reports and DBMS
- Possess a current passport and valid driver's license
- Have knowledge of CAM interfaces including Mastercam ESPRIT, Gibbs, Siemens NX, others
- Have knowledge and experience with NC-programming
- Ability to work a flexible schedule including weekends
- Ability and willingness to travel Monday through Friday
- Willingness to travel outside of specified region
- Self-motivation and ability to work independently and within a team

This is a full-time position offering competitive salary commensurate with one's experience, 401K with employer contribution, health and dental insurance, PTO and paid holidays. We are interested in a long-term commitment. Writing and aptitude tests may be administered.

Please submit cover letter and resume to [career@zoller-usa.com](mailto:career@zoller-usa.com)