

ZOLLER is a family-run company and develops and produces innovative presetting and measuring devices, software for measuring, inspecting and managing cutting tools, as well as associated automation solutions. With technological innovation, a high level of quality awareness and an active service philosophy, we have secured a place at the top of the world. For more than 75 years, ZOLLER has stood for innovative tool measuring technology, high-quality products and reliable customer service. More than 50,000 presetting, measuring and testing devices installed worldwide speak for themselves. We owe our success to the approx. 450 ZOLLER employees at the headquarters in Pleidelsheim near Stuttgart as well as more than 550 colleagues in branches and agencies at 62 countries and 85 sites worldwide.

To strengthen our team for the **Chennai and Bangalore** area we are looking for a dedicated

Service Engineer (m/w/d)

Require skills

- Experience 2-3 years in relevant field
- Completed training as a Bachelor or Diploma in Mechanical/Mechatronics branch or comparable training with a technical background
- Good knowledge of cutting tool and tool holding technology is mandatory
- Good knowledge about CNC/VMC/manufacturing process is mandatory
- Experience about the metalworking industry is an advantage
- Experience about CAD/CAM will be added advantage
- Sound knowledge of Windows 7 and Windows 10,
 MS-SQL Server/databases required, with Oracle Server/databases an advantage
- Good writing and spoken English knowledge, as well as regional language fluency is mandatory
- Good leadership and team working skills

Core Responsibilities

- Using various strategies and tools to provide effective solutions to customers' concerns
- Communicating with clients, engineers, and other technicians to ensure that services are delivered effectively
- Promptly following up on service requests and providing customer feedback
- Monitoring equipment and machinery performance and developing preventative maintenance measures
- Conducting quality assurance and safety checks on all equipment
- Delivering demonstrations to ensure that customers are educated on safe and effective equipment use
- Providing recommendations about new features and product improvements
- Monitoring inventory and reordering materials when needed
- Conducting research and attending workshops to remain abreast of industry developments
- Writing reports and presenting findings to managers and supervisors on a regular basis
- The ability to remain professional under pressure
- Superb work ethic and a growth mindset

We are looking forward to your significant application. Please address the application to Manali Inamar: info@zoller-in.com

